

FREE

FLEXIBLE

FULFILLING

 Refresh your career or learn a new skill with one of our vibrant short courses!

Certificate in Preparing to Work In Adult Social Care

Level 3

The need for adult social care continues to rise at a time when the system supporting that care is rapidly and significantly changing. With around 1.5 million people working in adult social care in England, care workers need up-to-date support and guidance in order to provide adequate person-centred care. The Level 3 Certificate in Preparing to Work in Adult Social Care is designed for people who are interested in working in adult social care or are new to adult social care and looking for an introductory qualification. It is the ideal qualification for those who may be looking towards a career change and want to understand more about health and social care.

COURSE CONTENT

- The employer and leadership role
- Planning, allocating and organising work
- Solving problems and making decisions
- Communication and information systems in the workplace
- Motivation and improving performance
- Career development
- Induction, training and coaching
- Dealing with discipline, conflict and stress in the workplace
- Health and safety at work
- Customer service
- Change management
- Quality management

Interested? Let's talk!

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